



Maternal /Infant Health Services
AT THE CHESTER COUNTY HOSPITAL

701 East Marshall Street, West Chester, Pennsylvania 19380
www.cchosp.com

BEYOND GOOD CARE™

Maternal /Infant Health Services
AT THE CHESTER COUNTY HOSPITAL

We welcome parental support during a child's hospitalization.

We encourage you to spend time with your child. However, if you must be away from your child, be assured that our staff will provide the appropriate attention.

This booklet will provide you with important information necessary during your child's stay.

GENERAL INFORMATION

- Feel free to call the Nurses station anytime at 610-431-5340 to inquire about your child.
- Patient conditions are only available to parents. Please ask family members to contact you for this information.
- Restrooms for parents and visitors are located on the 4th floor next to the elevators.
- One or two familiar objects (*like a blanket or special toys*) are important to your child's feeling of safety and comfort. Please feel free to provide these.
- If your child is in a semi-private room, it is important not to sit on or place articles on other beds in the room. The beds must remain ready for new patients.
- Please check in at the nurses station when arriving and leaving the unit.
- A telephone is available at bedside. Dial "9" for local calls, "8" then "0" for long distance calls.
- A MAC machine is located next to the cafeteria, on the first floor of the South Building.
- The Gift Shop is located next to the Admissions Office on the first floor of the North Building.

DISCHARGE

- We will notify you of your child's discharge. Remember to bring clothes and if you'd like, your stroller. We must escort all patients to the front door.
- Most importantly, a car seat is required for all children less than 4 years of age or less than 40 pounds.
- Thank you for your cooperation and assistance in your child's recovery. We believe parents are an important part of the medical team.

VISITING HOURS

- Visiting hours are 24 hours a day for parents
- One parent may sleep at a patient's bedside – a cot will be provided
 - To assure our patients safety, cots must be folded and ready for storage by 8:00 am
- Visitors must be at least 12 years of age
- Under special circumstances, younger siblings may be given permission to visit
 - Visitors with colds, coughs, exposure to Chicken Pox, or other infections are asked to refrain from visiting
 - Visiting hours for friends and relatives are 11:00 am – 8:00 pm

SAFETY

- Please keep side-rails fully raised when not at your child's bedside, or while your child is sleeping.

PLAYROOM

- The playroom is available for your child when medically permitted
- Children under the age of 8 are not permitted in the playroom without parent or staff supervision
- Age appropriate toys and books are available.
- The playroom is for all patients and family
- Please straighten the area after your child is finished playing.

FOOD SERVICE

- Patient trays are delivered at 7:30 am, 11:30 am, and 4:30 pm
- Check with your nurse prior to giving your child anything to eat or drink.
 - Some medical studies require that the child's stomach be empty.
- A microwave and refrigerator are available for use in the kitchen. *Please ask for assistance, the kitchen is for staff only.*
 - Meals are provided for moms that are breast-feeding their babies.

The cafeteria is located on the first floor, South Building.

M-F Hours:

6:30 am – 10 am
11:15 am – 1:30 pm
4:45 pm – 7:00 pm

Weekend Hours:

6:30 am – 9:30 am
11:15 am – 1:15 pm
4:45 pm – 6:45 pm

- Vending machines are also located across from the cafeteria
- For your convenience, there is a soda machine located on the 2nd floor next to the elevators
- Feel free to bring meals back to patient's room or lounge.

